

Department of Defense DIRECTIVE

NUMBER 1330.12

November 9, 1987

ASD(FM&P)

SUBJECT: United Service Organizations, Inc.

References: (a) DoD Directive 1330.12, subject as above, August 27, 1982 (hereby canceled)

- (b) <u>DoD Instruction 1330.13</u>, "Armed Forces Professional Entertainment Program Overseas," September 8, 1985,
- (c) <u>DoD Directive 5100.3</u>, "Support of the Headquarters of Unified, Specified, and Subordinate Joint Commands," March 17, 1980",
- (d) through (j), see enclosure 1

1. REISSUANCE AND PURPOSE

This Directive reissues reference (a) to:

- 1.1. Update DoD procedures as they pertain to the United Service Organizations, Inc. (USO).
 - 1.2. Assign specific DoD responsibilities regarding the USO mission.
- 1.3. Provide a revised Memorandum of Understanding (MOU) between the DoD and the USO. (See enclosure 2.)

2. APPLICABILITY

This Directive and the MOU apply to the Office of the Secretary of Defense (OSD), the Military Departments, and the Unified and Specified Commands (hereafter referred to collectively as "DoD Components"). The term "Military Services," as used herein, refers to the Army, Navy, Air Force, Marine Corps, and the Coast Guard (under agreement with the Department of Transportation).

3. DEFINITION

3.1. The United Service Organizations, Inc. A voluntary civilian organization through which the people of the United States may serve the religious, spiritual, social, welfare, educational, and entertainment needs of the men and women in the U.S. Armed Forces. The USO is a non-Governmental, but congressionally chartered, organization. The USO mission is to enhance the quality of life of the personnel within U.S. Armed Forces military communities and to create a partnership between U.S. military and civilian communities worldwide.

4. POLICY

- 4.1. It is DoD policy, to the extent compatible with its primary functions and the guidance contained in the MOU, to make its resources (other than direct expenditure or distribution of funds) available to the USO to enable it to carry out its cultural and social mission.
- 4.2. The MOU addresses the establishment, review, and disestablishment of USO facilities, USO shows, and logistic support overseas, and prescribes the responsibilities and administrative procedures to be followed by DoD Components and the USO.

5. RESPONSIBILITIES

- 5.1. The <u>Assistant Secretary of Defense (Force Management and Personnel</u> (ASD(FM&P)) shall provide overall policy guidance regarding the DoD relationship with the USO and shall act as the DoD liaison officer with the USO.
 - 5.2. The <u>Heads of DoD Components</u> shall implement this Directive.

6. PROCEDURES

6.1. The USO shall be the sole representative of its member activities for communications with the OSD and the Military Departments. To aid communication, each of the Military Services at the headquarters level and each major command shall designate a liaison officer. The names of these liaison officers and any subsequent

changes shall be provided to ASD(FM&P), and to the President, the United Service Organizations, Inc., World Headquarters, 601 Indiana Avenue, N.W., Washington, DC 20004.

- 6.2. Direct communication concerning the entertainment of U.S. Armed Forces personnel overseas is authorized between the USO and the office designated by the Secretary of the Army to be responsible for entertainment of Armed Forces personnel overseas. DoD Instruction 1330.13 (reference (b)) defines responsibilities regarding the overseas entertainment program.
- 6.3. The issuance of invitational travel orders and other travel matters affecting USO personnel is the responsibility of the Military Departments designated for administrative and logistic support of Unified and Specified Command Headquarters (DoD Directive 5100.3, reference (c)).
- 6.4. Policy and procedures concerning the investigation and determination of security acceptability of USO personnel for assignment to duty with the U.S. Armed Forces overseas are contained in DoD Instruction 5210.25 (reference (d)) and shall be adhered to.
- 6.5. Matters relating to USO activities receiving DoD support that are conducted in the public domain and impact on the civilian sector shall be coordinated with the Assistant Secretary of Defense (Public Affairs) (ASD(PA)) to ensure that support of such activities is consistent with DoD public affairs practices and community relations policies, as set forth in DoD Directive 5410.18 (reference (e)) and DoD Instruction 5410.19 (reference (f)).

7. EFFECTIVE DATE AND IMPLEMENTATION

This Directive is effective immediately. Forward one copy of implementing documents to ASD(FM&P) within 120 days.

William H. Taft, IV

Deputy Secretary of Defense

William H. Poft -

Enclosures - 2

E1. References

E2. Memorandum of Understanding

E1. ENCLOSURE 1

REFERENCES, continued

- (d) <u>DoD Instruction 5210.25</u>, "Assignment of American National Red Cross and United Service Organizations, Inc., Employees to Duty with the Military Services," May 12, 1983,
- (e) DoD Directive 5410.18, "Community Relations," July 3, 1974
- (f) <u>DoD Instruction 5410.19</u>, "Armed Forces Community Relations," July 19, 1979,
- (g) DoD Directive 4000.6, "Policy on Logistic Support of United States Nongovernmental, Nonmilitary Agencies and Individuals in Overseas Military Commands," January 23, 1976
- (h) DoD 1330.17-R, "Armed Services Commissary Regulations (ASCR)," April 1987, authorized by DoD Directive 1330.17, March 13, 1987
- (i) DoD Directive 4525.6, "Single Manager For Military Postal Service," May 5, 1980

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(j) <u>DoD Directive 1342.13</u>, "Eligibility Requirements for Education of Minor Dependents in Overseas Areas," July 8, 1982, as amended

E2. ENCLOSURE 2

MEMORANDUM OF UNDERSTANDING BETWEEN THE DEPARTMENT OF DEFENSE AND THE UNITED SERVICE ORGANIZATIONS, INC.

MEMORANDUM OF UNDERSTANDING

BETWEEN

THE DEPARTMENT OF DEFENSE

AND

THE UNITED SERVICE ORGANIZATIONS, INC.

The United Service Organizations, Inc. (USO) is a congressionally chartered organization incorporated in the District of Columbia with the approval of the President of the United States and the Secretary of Defense. The USO is a voluntary civilian agency through which the people of this nation may help serve the religious, spiritual, social, welfare, educational, and entertainment needs of the men and women of the Armed Forces in peace or war within or outside the territorial limits of the United States, and to contribute to the morale of these men and women. The USO is responsible for soliciting funds for the accomplishment of its mission, accepting the cooperation of other civilian agencies experienced in specialized types of related work to meet particular needs of the members of the Armed Forces, and accepting the cooperation of individual citizens in accomplishing its purposes. The Department of Defense shall not be responsible for funding and shall not be an active participant in USO fund raising activities.

Although the USO is a voluntary and independent organization, in the performance of its functions it accepts an assignment of responsibility from, and in the discharge of its obligations reports to, the President of the United States and the Secretary of Defense.

It is recognized that there is a need for civilian service to the men and women in the U.S. Armed Forces and a civilian responsibility for developing a continuing public interest in their welfare.

The Secretary of Defense accepts the services of the USO and it is understood and agreed that USO activities shall be carried forward under the following terms:

- 1. The Department of Defense recognizes the USO World Headquarters as the official contact for USO-chartered councils, cooperating agencies, and all USO activities.
- 2. The USO is responsible for the correlation and coordination of the work of its affiliates in any program for military personnel financed by the USO.
- 3. The USO is a principal but not exclusive channel through which the public participates in a program for the U.S. Armed Forces and, therefore, it plays an active role in coordinating local civilian community resources for the U.S. Armed Forces, and in fostering a general civilian interest in the welfare of U.S. Armed Forces personnel and their families.
- 4. In carrying out its work, the USO may delegate specific responsibilities and specific operational tasks to USO councils. The USO, however, must be responsible for the quality of the work performed and the competency of the personnel involved.

- 5. The Assistant Secretary of Defense (Force Management and Personnel) (ASD(FM&P)) is designated as the DoD liaison officer with the USO. All policy matters shall be referred to the DoD liaison officer.
- 6. In general, the USO may serve the U.S. Armed Forces through the establishment of USO centers, service facilities, and other activities as follows:
- a. DoD approval shall be required before establishing or disestablishing any facilities, except as provided in paragraph 6.b., below.
- b. In each of the 50 states, the Territory of Guam, the Commonwealth of Puerto Rico, and the Virgin Islands, the USO may operate the centers that it determines necessary. The centers currently in operation are listed in attachment 1. The USO shall consult with DoD when considering establishing, or closing these centers. However, the USO shall make the final decision.
- c. Activities listed in attachment 2 are categorized as overseas and recognized as approved by DoD.
- d. In leave and liberty centers for military personnel, the USO may operate centers and facilities as are mutually agreed upon by DoD and the USO.
- e. The USO at DoD's request may establish USO operations when the need exists and is not otherwise being met.
- f. Unified and Specified Commanders may negotiate directly with USO for the establishment of temporary service centers. These Commanders shall advise the Secretary of Defense through the ASD(FM&P) of the establishment of any service provided in excess of 90 days.
- 7. DoD requests for establishment or disestablishment of facilities other than for temporary service described in paragraph 6.f., above, shall be submitted through Unified or Specified Commanders and the Military Department concerned with full justification for the action requested. Requests for new facilities initiated by the President, USO, may be submitted directly to the ASD(FM&P). When the request to DoD is initiated by the USO, it shall be accompanied by full justification and shall delineate expected logistic support. Local area commanders, in initiating or commenting upon requests for new facilities, shall state what logistic support may be expected or afforded under appropriate directives and local capabilities. The USO shall maintain a qualified staff and shall ensure the capability for expansion, as required, in the event of war or national emergency.
- 8. Military commanders, as designated by the Secretaries of the Military Departments, shall maintain a continuing review of facilities, programs, and services operated by the USO and its affiliates. This review shall include adequacy of programs and facilities. DoD and USO officials shall maintain a close liaison to ensure that DoD and USO morale, welfare, and recreation programs do not unnecessarily compete or duplicate services, particularly revenue producing activities. The DoD will advise USO 90 days in advance of initiation of any services that will impact on pre-existing USO facilities in a specific area.

- 9. The USO may designate appropriate USO managers and/or personnel to maintain liaison with the operating personnel at area command levels.
- 10. The USO is recognized as the principal civilian agency for the procurement of celebrity entertainment for the U.S. Armed Forces at military installations overseas. DoD Instruction 1330.13 (reference (b)) sets forth DoD policy regarding the entertainment program.
- a. The USO shall maintain a qualified staff capable of procuring and coordinating celebrity entertainment, and shall ensure rapid expansion, as required, in event of war or national emergency.
- b. DoD, in cooperation with overseas commanders, may procure additional entertainment from other appropriate sources.
- c. Implementation of the USO show program shall be in accordance with policies and procedures mutually agreed upon by the DoD and the USO.
- d. The USO may solicit commercial sponsorship of an entertainment show to be provided to DoD contingent upon the prior approval of each show by the Assistant Secretary of Defense (Public Affairs) (ASD(PA)) in coordination with ASD(FM&P). DoD shall use the following six basic criteria in reviewing each request:
- (1) Propriety of the sponsor(s). Acceptance of a tour creates a real, if temporary, association between the sponsor and the DoD. As a Government Agency, DoD's interests are best served by association with civically and socially responsible corporations.
- (2) Disclaimer of DoD endorsement. To minimize any apparent DoD endorsement that DoD's acceptance of a tour with a corporate sponsor may imply, the sponsor must disclaim DoD endorsement of its products and services in all media advertising the tour.
- (3) Preclusion of overt product and service promotion. A corporate sponsor is free to name its products and services in its tour programs and similar publications, but must agree in advance that media announcements of the tour are not means for individual, overt, product and service promotions.
- (4) Availability to the DoD public. The tour program(s) and related activities must be equally available to all applicable DoD personnel, military and civilian. Corporate door prizes (e.g., a free round-trip airline ticket back to the United States) should be offered only at sites where they can reasonably be redeemed. Corporate products and services provided on site, as part of a tour, should be provided only in the name of the sponsor, if possible, to minimize both any appearance of selective endorsement and any potential risk of violating DoD standards of conduct rules that prohibit Service personnel from accepting a gratuity from an individual DoD supplier or contractor.

- (5) Acceptability to the host-command(s). The proposed tour schedule must be acceptable to the host-command(s) at each site, barring unforeseen operational requirements, to avoid inadvertent embarrassment to DoD, the sponsor(s), or the entertainers.
- (6) DoD policy prohibits the participation of manufacturers or distributors of tobacco or alcoholic products when their publicized cooperation with DoD either directly or indirectly identifies a tobacco or alcoholic product and is aimed primarily at the military community. This policy is based upon DoD's active promotion of healthful behavior to military members and the importance of health and physical fitness to the performance of DoD's readiness mission.
- 11. The USO is authorized to compete and bid for DoD service contracts in accordance with applicable Federal Acquisition Regulations (FAR).
- 12. The USO will cooperate closely with the military commanders in carrying out activities supplementing and otherwise assisting the Armed Forces in programs relating to religious, spiritual, social, welfare, educational, and entertainment needs of military personnel. The primary responsibility of the USO is to serve members of the U.S. Armed Forces and their dependents outside military installations: however, there are extenuating circumstances where on-station USO operations may be justified with the written approval of the local commander. The USO and its facilities are open to all military personnel and their dependents regardless of race, color, religion, sex, national origin, age, marital status, physical handicap, political affiliation, or any other nonmerit factor. If within the capability of the local commander and without detriment to the commander's ability to fulfill the military mission, unless prevented by applicable Status of Forces Agreements or other country-to-country agreements in overseas areas, it is DoD policy to make available, upon request by USO executives and professional staff (who are U.S. citizens) in accordance with DoD Directive 4000.6 (reference (g)), certain supplies and services. These supplies and services include the following:
- a. Military transportation to, from, and within overseas areas for executive and professional staff when travel provides direct service to the U.S. Armed Forces and is at the invitation of the overseas commander. The USO shall request appropriate theatre and/or area clearances of the appropriate commands prior to any travel.
- b. Commissary and exchange privileges authorized under DoD 1330.17-R (reference (h)) as follows:
- (1) When it is within the capability of the major overseas commander or commandant, and without detriment to the ability to fulfill the military mission, commissary privileges may be extended to USO centers and agencies to purchase subsistence supplies for use or resale in the center snack bars that support active duty military members and their families.
- (2) In overseas areas, privileges may be extended to USO executive and professional staff who are U.S. citizens on invitational travel orders and assigned duties (permanent and/or temporary) overseas when it is within

the capability of the overseas commanders, and when it is without detriment to their ability to fulfill the military mission.

c. In overseas areas:

- (1) Armed Forces postal services as provided for in DoD Directive 4525.6 (reference (i)).
- (2) Hospitalization, medical care, and dental care for USO professional personnel and their accompanying dependents. Such care will be fully reimbursable and based on space availability. Subsistence charges shall be collected locally.
 - (3) Use of recreational facilities.
- (4) Enrollment of minor dependents in the Department of Defense Dependent Schools on a space-available, tuition-paying basis in accordance with DoD Directive 1342.13 (reference (j)).
- (5) Use of military banking facilities (MBFs) operated under DoD contracts.
- (6) Quarters. When it is within the capability of the overseas military command and not prohibited by appropriate Status of Forces Agreements, USO executive and professional staff may occupy DoD quarters (permanent or temporary) on a reimbursable basis. The rates charged will be equal to the housing allowance or rate charged to equivalent grade civil service employees.
- d. On-station utilities and common support services. It is recognized that there may be extenuating circumstances where on-station USO operations may be justified. When an on-station USO center is requested by the DoD station commander, utilities and common support service (communications, legal services, fire protection, etc.) will be provided as exceptions to basic policy without reimbursement.
- e. Purchase of supplies and equipment on a reimbursable basis through DoD supply channels for use in USO facilities (not for personal use of USO employees). Transportation to overseas locations shall be provided through DoD channels on a nonreimbursable basis.
- 13. No logistic support shall be provided for those USO facilities that are not recognized by DoD.
- 14. Nothing in this MOU shall affect relationships between DoD and any other agencies that DoD may invite to provide supplemental services in specific areas.
- 15. The USO and DoD shall review this MOU and make changes to it as may be mutually agreed upon.
- 16. This MOU supersedes the MOU between DoD and the USO issued August 27, 1982.

17.	This	MOU	may	be	terminated	bу	either	the	US0	or	DoD	upon	notification	to
the	other	part	y in	ı wı	riting.		/	_\				- 4		

Date November 9, 1987

Date November 9, 1987

Defense

President,

United Service Organizations, Inc.

Attachments - 2

- 1. USO CONUS Activities
 2. USO Outside CONUS (Not Overseas) and USO OVERSEAS Activities

USO CONUS ACTIVITIES

CALIFORNIA

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Los Angeles
Hollywood
Greyhound Terminal
Airport
Oxnard
San Diego
San Francisco
City
Airport
Oakland Airport
Travis AFB
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COLORADO

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Colorado Springs
City
Outreach
Airport
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DISTRICT OF COLUMBIA

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Washington
City
National Airport (2)
Andrews AFB
Ft. Myer (2)
Bellevue Housing
Southern Manor
(Ft. Belvoir)
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FLORIDA

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Homestead
Jacksonville
Naval Air Station
Jacksonville Beach
Orlando
Naval Base (2)
Airport
Miami
Pensacola
St. Augustine
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GEORGIA

Atlanta

Airport

Military Enlistment Processing Station

Kings Bay Warner Robins

ILLINOIS

Chicago

City Airport Great Lakes

INDIANA

Indianapolis Airport

KENTUCKY

Elizabethtown Airport Louisville Greyhound Terminal Airport

MASSACHUSETTS

Boston - Coast Guard Station Airport

MISSOURI

St. Louis Airport

NEW YORK

New York

City

Airport (JFK)(2)

Watertown

NORTH CAROLINA

Jacksonville

OHIO

Cleveland

Airport

Military Enlistment Processing Station

Columbus

Airport

Military Enlistment Processing Station

PENNSYLVANIA

Philadelphia

Naval Station

Airport

SOUTH CAROLINA

Charleston Airport

TEXAS

Corpus Christi Naval Air Station

Houston

Airport

San Antonio

TENNESSEE

Memphis

VIRGINIA

Hampton

Fort Eustis

WASHINGTON

Seattle

Airport

McCord AFB

WISCONSIN

Milwaukee

USO OUTSIDE CONUS, (NOT OVERSEAS)

<u>Hawaii</u> Honolulu

Airport Hickam AB Waikiki

USO OVERSEAS ACTIVITIES

EUROPEAN

France Iceland

Paris Keflavik

<u>Italy</u>

Germany

Naples Baumholder Rome

Frankfurt - Airport

Hanau

Hanau Fulda

Kaiserslautern

Mainz

Lindsey Air Station

Mannheim Rhein Main AB Ramstein AB Stuttgart Wiesbaden

CARIBBEAN

Puerto Rico <u>Virgin Islands</u>

Roosevelt Roads St. Croix
San Juan St. Thomas

PACIFIC

Guam Anderson AFB

Anderson AFB Foster
Piti Schwab

 $\begin{array}{ccc} \text{Hansen} & & \underline{\text{Japan}} \\ \text{Kadena} & & \overline{\text{Yokota}} & \text{AB} \end{array}$

Kadena MAC Terminal

Okinawa

<u>Korea</u> Kinser

Camp Casey Chinhae

Kimpo - Airport Kwanju

Kwanju Osan Pusan Seoul

Philippines Clark AFB Manila Subic Bay

PACIFIC

Korea Okinawa, Japan Philippines

Inchon Kinred Cebu

Pohang White Beach

Temporary service in the following ports during fleet operations:

EUROPEAN, AFRICAN, AND ASIAN

Egypt	<u>Greece</u>	Morocco
Alexandria	Athens	Tangiers
France		Spain
		
		Alicante
Cannes		
Cavalaire		_
Cherbourg	Israel	Barcelona
Dunkerque		Benidorm
Golfe Juan	Haifa	Cartagena
Le Havre	Ashdod	Malaga
Hyeres		
Marseilles	- ·	
Menton	Italy	Palma de Mallorca
Nice		Rota
St Cyr.		
St Maxime		m 7.
St. Raphael	. ·	Torremolinos
St. Tropez	Bari	Valencia
Sete	D . 1	
Toulon	Brindisi	
Theoule	O. A. a. a. i. a.	m ' - '
Villefranche	Catania	<u>Tunisia</u>
	Genoa	m .
	La Spezia	Tunis
	Livorno	m 1
•	Messina	<u>Turkey</u>
Germany	Naples	T . 1 1
	Palermo	Istanbul
Wilhelmshaven	Rapallo	
Kiel	Savona	
	Siracusa	
	Taranto	
	Taormina	
	Trieste	
	Venice	
	Monaco	
	Monte Carlo	